

The CCSU Student Center Department managed a very difficult year due to a complete professional staff change, with interim and emergency appointments taking place between Aug and Oct 2004. The year was devoted to learning new responsibilities, training new professional staff, numerous staff shortages due to health and attrition, as well as supporting a new food service through EMS software for campus-wide event planning and scheduling. We were however, through long hours and extremely dedicated individuals, able to provide continuous quality services as in the past, and make changes which students asked for, appreciate, and evaluate as positive.

1. Implementation of the paper and on-line feedback system called "Listen Up!"
2. Hosting the Association of College Unions International Region 1 Conference.
3. Completing a review of Student Personnel Policies and planned implementation of pay scales that are competitive and serve student development on campus.
4. Updates to all of our websites to meet Federal/State ADA codes, improve information accuracy, and better serve the campus community, including:
<http://stdctr.ccsu.edu>, <http://clubs.ccsu.edu>, and <http://today.ccsu.edu>.
5. Update EMS software to protect data integrity and better serve the 85 event planning staff, service providers on campus as well as ITBD facilities downtown.
6. Collaboration with numerous campus departments to better inform students of campus services through Outreach Coffee, joint or shared student training and development for employees, volunteers and club members.
7. Student Center/Student Activities move our Internship to Counseling, Higher Ed.
8. A year campaign of marketing all services and departments within the Student Center to the campus as a regular and planned part of our program, a first!